



February 10, 2000

Mr. Mark Farkhan  
Inovex Industries, Inc.  
45681 Oakbrook Court, Unit 102  
Sterling, VA 20166

Dear Mark:

I would like to take the opportunity to let you know how happy we are with your customer service and the performance of your Ride-On Tire Protection System. AmeriWaste, LLC has been in the refuse hauling business for one year. We currently operate 7 roll-off trucks that are running in and out of landfills daily.

Due to the severe nature of our business, our fleet of trucks were averaging 15 flat tires a month and were resulting in 2 to 3 lost casings due to run-flat driving. Prior to using your product, we averaged \$6,000/month in tire expenses due to flat tires, downtime, and roadside service calls.

One of our drivers, Bob Strakes who used to work for H&R Roll-Offs had seen Ride-On TPS work effectively for their fleet and recommended that we also try Ride-On. We are glad that we did. We installed Ride-On TPS in all our roll-off trucks about four months ago and have observed dramatic results. Since we started using your product, we have reduced our tire expenses by more than 50% to less than \$3,000 a month. Our flat tire incidents are down by more than 85% to about 4 per month.

Our Maintenance Manager Ed Frazer has noted that our tire pressure maintenance program now takes less effort and time. Our initial investment of \$1,960 to treat all of our trucks with Ride-On has already saved us more than \$12,000 in the last four months in reduced tire expenses.

Ride-On TPS' impact on our fleet operations has been astounding. I would recommend Ride-On to any fleet manager who wants to reduce their tire costs and downtime.

Thank you again for introducing us to your product.

Sincerely,

Mark Gilberto  
General Manager

Ed Frazer  
Shop Manager

*"Customer Service is our Priority"*