

**MEMO**  
**Western Region**

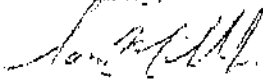
 **Heckett  
MultiServ**

 a harsco company

**TO:** Derrick McAdoo  
**FROM:** Sam Miller  
**COPIED TO:** File  
**DATE:** Aug. 14, 1998  
**SUBJECT:** Ride-On Tire Protection System

I am very pleased to have met your acquaintance and the product you have introduced to our facility. There is and always will be skepticism with any new product on the market. You have removed that skepticism beyond a reasonable doubt. We, as a team are looking forward to reduced tire damage which can only be a benefit to our operating costs.

Sincerely,



Plant Superintendent

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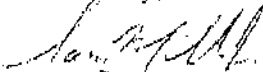
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